

APPENDIX 1: FIVE-YEAR BUSINESS PLAN (WEST HAM PARK)

#	ACTIVITY	ACTIVITY DESCRIPTION	WEST HAM PARK MANAGEMENT PLAN THEME	ANTICIPATED YEARS WORKSTREAM OCCURS					FUNDING SOURCE	NLOS LEAD	CITY CORPORATION CORP PLAN OUTCOMES						NATURAL ENVT STRATEGIES			
				2026-27	2027-28	2028-29	2029-30	2030-31			1. Diverse Engaged Communities	2. Dynamic Economic Growth	3. Leading Sustainable Environment	4. Vibrant Thriving Destination	5. Providing Excellent Services	6. Flourishing Public Spaces	1. Nature Conservation and Resilience	2. Community Engagement	3. Access and Recreation	4. Culture, Heritage, and Learning
1	Climate resilience	Work as part of the Climate Adaption Action Plan/Carbon Removals Project to adapt management practice and planting where appropriate to contribute to climate resilience and carbon sequestration.	1. Caring: We care for the Park to ensure it continues to fulfil its many functions for the benefit of the community, heritage and the environment, now and for future generations.						Climate Action Strategy	Parks & Operations Team (w/ Conservation Team)			X		X		X			
2	Tree succession plan	Develop a tree succession plan to maintain the historic fabric of the Park (avenues), adapt to climate change, and safeguard the Park’s distinctive tree and woodland cover in the longer term and their contribution to nature conservation and climate mitigation. Consider species selection plan to balance replanting of Park’s historic tree species with choice of species likely to be more resilient to climate change.	1. Caring: We care for the Park to ensure it continues to fulfil its many functions for the benefit of the community, heritage and the environment, now and for future generations.						Local Risk (West Ham Park Charity)	Conservation Team			X		X		X		X	X
3	Conservation management plan	Review and update conservation management plan for the Park.	1. Caring: We care for the Park to ensure it continues to fulfil its many functions for the benefit of the community, heritage and the environment, now and for future generations.						Local Risk (West Ham Park Charity)	Parks & Operations Team			X	X		X	X	X	X	X
4	Park operational spaces	Appoint an independent consultant to review and produce a work place transport safety plan for the staff yards.	1. Caring: We care for the Park to ensure it continues to fulfil its many functions for the benefit of the community, heritage and the environment, now and for future generations.						Local Risk (West Ham Park Charity)	Parks & Operations Team						X	X	X		

APPENDIX 1: FIVE-YEAR BUSINESS PLAN (WEST HAM PARK)

#	ACTIVITY	ACTIVITY DESCRIPTION	WEST HAM PARK MANAGEMENT PLAN THEME	ANTICIPATED YEARS WORKSTREAM OCCURS					FUNDING SOURCE	NLOS LEAD	CITY CORPORATION CORP PLAN OUTCOMES						NATURAL ENVT STRATEGIES			
				2026-27	2027-28	2028-29	2029-30	2030-31			1. Diverse Engaged Communities	2. Dynamic Economic Growth	3. Leading Sustainable Environment	4. Vibrant Thriving Destination	5. Providing Excellent Services	6. Flourishing Public Spaces	1. Nature Conservation and Resilience	2. Community Engagement	3. Access and Recreation	4. Culture, Heritage, and Learning
5	Interpretation and information signage	Continue to review, and where appropriate update or enhance, signage and interpretation in the Park, e.g. when works being done, new features, events etc.	1. Caring: We care for the Park to ensure it continues to fulfil its many functions for the benefit of the community, heritage and the environment, now and for future generations.						Local Risk (West Ham Park Charity)	Development & Partnerships Team (w/ Parks & Ops Team)	x			x	x	x	x	x	x	x
6	Playground	Replace and install a more suitable ground material in the playground	1. Caring: We care for the Park to ensure it continues to fulfil its many functions for the benefit of the community, heritage and the environment, now and for future generations.						Local Risk (West Ham Park Charity)	Parks & Operations Team	x			x	x	x		x	x	
7	Security	Review security resource and work with the Metropolitan Police / Safer Neighbourhood Teams to ensure the park is safe and accessible for visitors with particular work around South Meadow.	1. Caring: We care for the Park to ensure it continues to fulfil its many functions for the benefit of the community, heritage and the environment, now and for future generations.						Local Risk (West Ham Park Charity)	Constabulary -and- Parks & Operations Team	x			x	x			x	x	
8	Planning consultant	Reinitiate relationship with planning consultant at NLOS to monitor potential impacts surrounding the Park.	1. Caring: We care for the Park to ensure it continues to fulfil its many functions for the benefit of the community, heritage and the environment, now and for future generations.						Local Risk (West Ham Park Charity)	Superintendent			x		x		x	x	x	x
9	Review of licences and agreements	Review existing licences, agreements and uses of the Park to ensure that all necessary agreements are modern, appropriate, and in place	1. Caring: We care for the Park to ensure it continues to fulfil its many functions for the benefit of the community, heritage and the environment, now and for future generations.						Local Risk (West Ham Park Charity)	Development & Partnerships Team (w/ Parks & Operations Team)	x		x	x	x	x	x	x	x	x

APPENDIX 1: FIVE-YEAR BUSINESS PLAN (WEST HAM PARK)

#	ACTIVITY	ACTIVITY DESCRIPTION	WEST HAM PARK MANAGEMENT PLAN THEME	ANTICIPATED YEARS WORKSTREAM OCCURS					FUNDING SOURCE	NLOS LEAD	CITY CORPORATION CORP PLAN OUTCOMES						NATURAL ENV'T STRATEGIES			
				2026-27	2027-28	2028-29	2029-30	2030-31			1. Diverse Engaged Communities	2. Dynamic Economic Growth	3. Leading Sustainable Environment	4. Vibrant Thriving Destination	5. Providing Excellent Services	6. Flourishing Public Spaces	1. Nature Conservation and Resilience	2. Community Engagement	3. Access and Recreation	4. Culture, Heritage, and Learning
10	Training programme	Continue to identify legacy training needs, secure training opportunities, and ensure staff attend trainings to ensure workforce remains fully trained and prepared. Continue as BAU once initial effort is completed.	1. Caring: We care for the Park to ensure it continues to fulfil its many functions for the benefit of the community, heritage and the environment, now and for future generations.						Local Risk (West Ham Park Charity)	Parks & Operations Team	X		X	X	X	X	X	X	X	X
11	Review of cycling	Review cycling, scooters, and deliveries in the Park	1. Caring: We care for the Park to ensure it continues to fulfil its many functions for the benefit of the community, heritage and the environment, now and for future generations.						Local Risk (West Ham Park Charity)	Superintendent (w/ Parks & Operations Team)			X	X	X		X	X	X	
12	Active recreation	Liaise with relevant stakeholders regarding the Park's inclusion in the proposed Great Eastern Parks Route	1. Caring: We care for the Park to ensure it continues to fulfil its many functions for the benefit of the community, heritage and the environment, now and for future generations.						Local Risk (West Ham Park Charity)	Parks & Operations Team (w/ Development & Partnerships Team)	X		X	X	X		X	X	X	X
13	Active recreation	Review and improve the Trim Trail and the outdoor gym facilities.	1. Caring: We care for the Park to ensure it continues to fulfil its many functions for the benefit of the community, heritage and the environment, now and for future generations.						Local Risk (West Ham Park Charity)	Parks & Operations Team	X			X	X	X		X	X	
14	Active recreation	Review and improve the cricket net structure and entry systems	1. Caring: We care for the Park to ensure it continues to fulfil its many functions for the benefit of the community, heritage and the environment, now and for future generations.						Local Risk (West Ham Park Charity)	Parks & Operations Team (w/ Development & Partnerships Team)	X			X	X	X		X	X	

APPENDIX 1: FIVE-YEAR BUSINESS PLAN (WEST HAM PARK)

				ANTICIPATED YEARS WORKSTREAM OCCURS							CITY CORPORATION CORP PLAN OUTCOMES						NATURAL ENVT STRATEGIES			
#	ACTIVITY	ACTIVITY DESCRIPTION	WEST HAM PARK MANAGEMENT PLAN THEME	2026-27	2027-28	2028-29	2029-30	2030-31	FUNDING SOURCE	NLOS LEAD	1. Diverse Engaged Communities	2. Dynamic Economic Growth	3. Leading Sustainable Environment	4. Vibrant Thriving Destination	5. Providing Excellent Services	6. Flourishing Public Spaces	1. Nature Conservation and Resilience	2. Community Engagement	3. Access and Recreation	4. Culture, Heritage, and Learning
15	Park safety	Continue to refine plan for ensuring safety and security in the park following the issues with ASB and criminal activity in 2025, working with partners in Newham Council and Metropolitan Police, among others.	1. Caring: We care for the Park to ensure it continues to fulfil its many functions for the benefit of the community, heritage and the environment, now and for future generations.						Local Risk (West Ham Park Charity)	Park & Operations Team -and- Constabulary	x			x	x		x	x	x	
16	Tree health	Continue to develop measures for the monitoring and management of tree pests and diseases such as Massaria, ash dieback, and oak processionary moth.	2. Excellence: We maintain high environmental, conservation, heritage and horticultural standards.							Local Risk (West Ham Park Charity)	Conservation Team				x		x		x	
17	SINC status	Work with London Wildlife Trust, Newham, and Friends of West Ham Park to raise the status of the Park as a Site of Interest for Nature Conservation from Local to Borough	2. Excellence: We maintain high environmental, conservation, heritage and horticultural standards.						Local Risk (West Ham Park Charity)	Conservation Team				x	x		x	x	x	x
18	Copses	Explore planting of new copses in the Park	2. Excellence: We maintain high environmental, conservation, heritage and horticultural standards.						Local Risk (West Ham Park Charity)	Conservation Team -and- Parks & Operations Team				x	x		x		x	
19	Waste and recycling review	Review waste and recycling operations in the Park, monitor, and amend if/as needed	2. Excellence: We maintain high environmental, conservation, heritage and horticultural standards.							Local Risk (West Ham Park Charity)	Conservation Team -and- Parks & Operations Team)				x	x	x			

APPENDIX 1: FIVE-YEAR BUSINESS PLAN (WEST HAM PARK)

#	ACTIVITY	ACTIVITY DESCRIPTION	WEST HAM PARK MANAGEMENT PLAN THEME	ANTICIPATED YEARS WORKSTREAM OCCURS					FUNDING SOURCE	NLOS LEAD	CITY CORPORATION CORP PLAN OUTCOMES						NATURAL ENVT STRATEGIES			
				2026-27	2027-28	2028-29	2029-30	2030-31			1. Diverse Engaged Communities	2. Dynamic Economic Growth	3. Leading Sustainable Environment	4. Vibrant Thriving Destination	5. Providing Excellent Services	6. Flourishing Public Spaces	1. Nature Conservation and Resilience	2. Community Engagement	3. Access and Recreation	4. Culture, Heritage, and Learning
20	Safe 365	Continue the review and update of documents and activities to guide the safe and efficient running of West Ham Park with the City Corporation's new Safe 365 platform. Undertake annual review of all risk assessments and Safe Systems of Work (SSOW) and supply all information for internal and external audits.	2. Excellence: We maintain high environmental, conservation, heritage and horticultural standards.						Local Risk (West Ham Park Charity)	Parks & Operations Team	x	x	x	x	x	x	x	x	x	x
21	Padel / Pickleball	Explore funding opportunities and benefits and effects of installing a padel and/or pickle ball court(s) in the Park	3. Inclusion: We ensure that the Park and its facilities are inclusive, so that all can enjoy the benefits of enhanced physical and mental well-being.						TBC (currently unfunded)	Parks & Operations Team	x			x	x	x		x	x	
22	Tarmac area	Explore other potential uses for the tarmac area in the park	3. Inclusion: We ensure that the Park and its facilities are inclusive, so that all can enjoy the benefits of enhanced physical and mental well-being.						TBC (currently unfunded)	Parks & Operations Team				x	x	x		x	x	
23	Review of site accessibility	Perform an audit of access challenges in West Ham Park to sustain and enhance access for a diverse range of users to enjoy peaceful and tranquil experiences in the park, connect with nature, heritage and place, ensuring barriers to participation are identified and minimised, and ensure facilities and activities are welcoming, accessible to all, affordable and promote inclusion.	3. Inclusion: We ensure that the Park and its facilities are inclusive, so that all can enjoy the benefits of enhanced physical and mental well-being.						Local Risk (West Ham Park Charity)	Superintendent	x			x	x	x	x	x	x	x
24	Events Programme - Bandstand Series	Develop (funding and partners) for Bandstand Summer series to deliver a diverse and low impact community event series	3. Inclusion: We ensure that the Park and its facilities are inclusive, so that all can enjoy the benefits of enhanced physical and mental well-being.						Multiple	Development & Partnerships Team	x			x	x			x		

APPENDIX 1: FIVE-YEAR BUSINESS PLAN (WEST HAM PARK)

#	ACTIVITY	ACTIVITY DESCRIPTION	WEST HAM PARK MANAGEMENT PLAN THEME	ANTICIPATED YEARS WORKSTREAM OCCURS					FUNDING SOURCE	NLOS LEAD	CITY CORPORATION CORP PLAN OUTCOMES						NATURAL ENVNT STRATEGIES			
				2026-27	2027-28	2028-29	2029-30	2030-31			1. Diverse Engaged Communities	2. Dynamic Economic Growth	3. Leading Sustainable Environment	4. Vibrant Thriving Destination	5. Providing Excellent Services	6. Flourishing Public Spaces	1. Nature Conservation and Resilience	2. Community Engagement	3. Access and Recreation	4. Culture, Heritage, and Learning
25	Filming and Event prospectus	Complete a public-facing document to highlight potential film locations and event sites at West Ham Park for community and commercial use, inclusive of relevant information on pricing and permitted uses.	3. Inclusion: We ensure that the Park and its facilities are inclusive, so that all can enjoy the benefits of enhanced physical and mental well-being.						Local Risk (West Ham Park Charity)	Development & Partnerships Team	x			x			x	x	x	
26	Community Engagement Toolkit	Develop a 'Community Engagement Toolkit' to guide engagement efforts in the park on a number of areas and ensure an approach that is inclusive, welcoming, and as per best practice. Working with the Learning Team and other community partners.	3. Inclusion: We ensure that the Park and its facilities are inclusive, so that all can enjoy the benefits of enhanced physical and mental well-being.						Local Risk (West Ham Park Charity)	Development & Partnerships Team	x			x	x			x		
27	Food and Beverage Provision	Identify a suitable location for a food and beverage offer for implementation	4. Community: We engage visitors and the local community in understanding and caring for the Park.						Local Risk (West Ham Park Charity)	Development & Partnerships Team	x			x	x			x	x	
28	Bench sponsorship programme	Review the existing bench programme, including inventory of assets, update of existing information/date, review of bench placement locations, and draft Committee report on proposed future of the programme.	4. Community: We engage visitors and the local community in understanding and caring for the Park.						Local Risk (West Ham Park Charity)	Development & Partnerships Team (w/ Parks & Operations Team)				x	x	x		x	x	
29	Natural Environment Learning Team Agreement	Complete an agreement with the Natural Environment Learning Team to support their provision of continued learning activities on the Heath to continue to develop and expand our Learning, Heritage and Volunteer programmes, and ensure our learning and volunteering programmes continue to promote outreach across communities with opportunities for engagement for all.	4. Community: We engage visitors and the local community in understanding and caring for the Park.						Local Risk (West Ham Park Charity)	Superintendent	x		x	x	x		x	x		x

APPENDIX 1: FIVE-YEAR BUSINESS PLAN (WEST HAM PARK)

#	ACTIVITY	ACTIVITY DESCRIPTION	WEST HAM PARK MANAGEMENT PLAN THEME	ANTICIPATED YEARS WORKSTREAM OCCURS					FUNDING SOURCE	NLOS LEAD	CITY CORPORATION CORP PLAN OUTCOMES						NATURAL ENVT STRATEGIES			
				2026-27	2027-28	2028-29	2029-30	2030-31			1. Diverse Engaged Communities	2. Dynamic Economic Growth	3. Leading Sustainable Environment	4. Vibrant Thriving Destination	5. Providing Excellent Services	6. Flourishing Public Spaces	1. Nature Conservation and Resilience	2. Community Engagement	3. Access and Recreation	4. Culture, Heritage, and Learning
30	CRM database for fundraising and donor stewardship	Identify, and build a CRM, working alongside other NE charities that will aide the identification, stewardship and record keeping of donations and donors. as well as automate internal reporting	4. Community: We engage visitors and the local community in understanding and caring for the Park.						Local Risk (West Ham Park Charity)	Development & Partnerships Team	x		x	x	x	x	x	x	x	x
31	Digital Platform Review	Review web based platforms alongside side COLC website and giving platform to maximise the audience reach and engagement for the park	4. Community: We engage visitors and the local community in understanding and caring for the Park.						Local Risk (West Ham Park Charity)	Development & Partnerships Team	x		x	x	x	x	x	x	x	x
32	Donor Stewardship Plan	Set out and implement a plan for donors including Major Donors, Regular Givers and Campaign Donors including comms and engagement, events, e-newsletters/updates, impact reporting, benefits and renewal.	4. Community: We engage visitors and the local community in understanding and caring for the Park.						Local Risk (West Ham Park Charity)	Development & Partnerships Team	x		x	x	x	x	x	x	x	x
33	Events and Filming venue space review and benchmark	Review all spaces and venues to understand the community and commercial potential across the park, including any gaps or areas for development. Including weddings, Corporate Hire, and Filming locations	4. Community: We engage visitors and the local community in understanding and caring for the Park.						Local Risk (West Ham Park Charity)	Development & Partnerships Team	x			x	x			x		
34	Fundraising FAQs, Case for Support & Policy	Develop FAQ and related documents for West Ham Park Charity to back up funding applications and conversations	4. Community: We engage visitors and the local community in understanding and caring for the Park.						Local Risk (West Ham Park Charity)	Development & Partnerships Team	x		x	x	x	x	x	x	x	x
35	Legacy strategy	Alongside bench programme, consult and develop a strategy to attract legacy support for the park	4. Community: We engage visitors and the local community in understanding and caring for the Park.						Local Risk (West Ham Park Charity)	Development & Partnerships Team	x		x	x	x	x	x	x	x	x

APPENDIX 1: FIVE-YEAR BUSINESS PLAN (WEST HAM PARK)

#	ACTIVITY	ACTIVITY DESCRIPTION	WEST HAM PARK MANAGEMENT PLAN THEME	ANTICIPATED YEARS WORKSTREAM OCCURS					FUNDING SOURCE	NLOS LEAD	CITY CORPORATION CORP PLAN OUTCOMES						NATURAL ENVT STRATEGIES			
				2026-27	2027-28	2028-29	2029-30	2030-31			1. Diverse Engaged Communities	2. Dynamic Economic Growth	3. Leading Sustainable Environment	4. Vibrant Thriving Destination	5. Providing Excellent Services	6. Flourishing Public Spaces	1. Nature Conservation and Resilience	2. Community Engagement	3. Access and Recreation	4. Culture, Heritage, and Learning
36	Online giving and technology review	Review and implement individual giving mechanisms and communications, including giving platform/website, and other tech methods, plus signage and tap to give tech onsite, at events, benefits and newsletters for donors.	4. Community: We engage visitors and the local community in understanding and caring for the Park.						Local Risk (West Ham Park Charity)	Development & Partnerships Team	x		x	x	x	x	x	x	x	x

The following workstreams are primarily delivered by partners but comprise a considerable amount of work and coordination by West Ham Park and NLOS staff.

1	Annual Work Plan (Business as Usual)	The Annual Work Plan is not a part of this Five-year Business Plan. It is, however, the bulk of work undertaken by officer and is included as a reference workstream for the purposes of articulating resource allocation to 'Business as Usual' tasks.	All						Local Risk (Hampstead Heath Charity)	ALL	x		x	x	x	x	x	x	x	x
2	Cyclical Works Programme (City Surveyor's Dept)	Numerous workstreams. Workstreams are delivered by CSD/external contractors, but NLOS Officers spend considerable resource reporting, liaising, monitoring, and coordinating access. Officers are liaising with City Surveyor's Department on a programme/project dashboard.	All						Cyclical Works Programme (City Surveyor's Dept)	ALL	x		x	x	x	x	x	x	x	x
3	Reactive Building Repairs & Maintenance Programme (City Surveyor's Dept)	Numerous workstreams. Work occurs as scheduled / planned preventive maintenance arises, and as reactive repairs and maintenance needs arise. Workstreams are delivered by CSD/external contractors, but NLOS Officers spend considerable resource reporting, liaising, monitoring, and coordinating access.	All						Reactive Bldg Repairs & Mani Programme (City Surveyor's Dept)	ALL	x		x	x	x	x	x	x	x	x